

## YELLOW BILLING CONFIDENTIAL CLIENT ASSESSMENT REPORT

The information collected is held in strict confidence and only the recipients involved in the assessment will have access to it. The questionnaire takes less than three minutes to complete however the quality of the assessment will depend on the quality of information provided. Please answer all questions that are relevant to your business. When it is completed simply send in the questionnaire and Yellow billing will be in contact as soon as the assessment is completed. Thank you for your enquiry.

**Name:** \_\_\_\_\_

**Company name:** \_\_\_\_\_

**Position:** \_\_\_\_\_

**Contact phone number:** \_\_\_\_\_

**Contact email address:** \_\_\_\_\_

### What services do you presently supply?

- Voice
- Mobile
- VoIP
- ADSL
- Other

\_\_\_\_\_  
\_\_\_\_\_

### How many accounts do you have that require billing?

- 0 to 1,000
- 1,000 to 5,000
- 5,000 to 10,000
- 10,000 plus

### What is your current billing cycle?

- Monthly
- Fortnightly
- Other

\_\_\_\_\_  
\_\_\_\_\_

### What is your billing revenue per month?

- \$0 to \$100,000
- \$100,000 to \$300,000
- \$300,000 to \$600,000
- \$600,000 to \$1,000,000
- \$1,000,000 plus

**Who is your current wholesale telecommunications provider?**

- Unitel / M2
- AAPT
- Optus
- Telstra
- Powertel
- Other

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**Who is your current billing company?**

- Billing Bureau
- Select
- Utilibill
- Other

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**What problems are you experiencing with billing?**

1. 

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2. 

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3. 

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4. 

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**Who other than yourself will be involved in the final decision to change to Yellow Billing?**

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**Thank you for completing this questionnaire, please submit via one of the following methods:**

**Email:** [contact@yellowbilling.com.au](mailto:contact@yellowbilling.com.au)

**Fax:** 1300 796 197

**Post:** Locked Bag 3000, Spring Hill 4000, QLD.

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